

**NILPHAMARI PALLI BIDYUT SAMITY**  
**SUTIPARA, NILPHAMARI**  
**APA-TARGET (2023-2024)**

SL	DESCRIPTION	Weight Factor	TARGET
			2023-2024
1	System Loss at Billing Meter (Without Rebate & Resale)	20	9.00
2	Accounts Receivable (month) (Without Rebate & Resale)	4	1.05
3	Collection Bill (CB) Ratio (%) (Without Rebate & Resale)	1	99%
4	Payment of Debt Service Liability (Crore)	4	30
5	O & M Expenses/Kwh (Excluding Power cost, Depreciation & Amortization Expenses Interest expenses, & Provision for Uncollectible Amounts. i.e 0.5% of Sales of electricity)	2	1.11
6	Overloaded Distribution Transformer	1	0.10
7	Inspection & Maintenance of Distribution Line to the total Energized line including Grounding (Form 569)	2	100%
8	Collection of Govt. Organization Outstanding	1	80%
9	Ratio of Damaged & Repairable Transformer to the total installed Transformer	1	1.50%
10	Ratio of Repaired transformer to the total repairable transformer	2	95.00%
11	Action on Meter Report	1	100%
12	Reduction of over 90 days consumer (outstanding) from last fiscal year (except irrigation)	2	60%
13	Accounts Payable (month)	1	1
14	Inter PBS Transaction	2	90%
15	Revenue Budget Implimentation	1	95%
16	Capital Budget Implimentation	1	85%
17	Maintenance and Upgradation of TMLM Software(WF-2)	2	90%
18	GIS Mapping of 33 KV/11KV/6.3KV line (km)	2	554
19	Average Training Hour per Employee (Hours)	1	70
20	SAIDI-System Average Interruption Duration Index (minute)	1	930
21	SAIFI-System Average Interruption Frequency Index (times)	1	25
22	Power Factor at each billing point (Average)	1	0.93%
23	Demand note will be issued within 2 working days after receipt complete application for domestic connection (LT)	2	80%
24	Domestic connection (LT) will be ensured within 2 working days after deposit of security money & House wiring certificate	2	75%
25	For 11 Kv and above voltage level connection, Demand note will be issued after completion of field inspection within 13 working days of application subject to fulfilment of all conditions	2	75%
26	11KV and above voltage level connection will be provided within next 2 working days after deposit of demand note money (completion after deposit work-if applicable) installation of solar panel, CT-PT with test report, approval of sub-station installation from office of the chief electric inspector and other applicable documents.	2	75%
27	New Connection of Industry & Commercial Consumer	4	100%

28	Public Hearing arranged by PBS-Head/Zonal office in presence of local administration/local bod/ BREB officials	1	20
29	Implementation of Public Hearing Recommendation	1	
30	Timeliness to attend consumers complain	2	100%
	<b>Total Marks</b>	<b>70</b>	